

The Eastern Yacht Club
Marblehead, MA

Job Title: Server

Type of Position: Front of House Server, 20 hours a week (Flexible)

Duration: 6-9 Months (Flexible)

Compensation: 15% of Sales with automatic gratuity included & competitive hourly rate

Reports to: Restaurant Director

Job Description:

The Eastern Yacht Club is seeking a dedicated and reliable individual to join our team as a Server. As a vital member of our restaurant staff, you will play a crucial role in ensuring the smooth flow of food & beverage service and contributing to a positive dining experience for our members. If you have a passion for delivering exceptional customer service, the ability to work collaboratively in a fast-paced environment, and a keen eye for detail, we invite you to explore the responsibilities and requirements outlined below.

- Strong interpersonal skills with the ability to create a welcoming atmosphere.
- Punctual and reliable team players who can thrive in a dynamic environment.
- Knowledge of yacht club culture and an understanding of member expectations.
- Willingness to take extra steps to ensure member satisfaction.
- Ability to adapt to varying service demands during events and busy periods.
- Candidates who embody professionalism and uphold high standards of service.

Responsibilities:

- Greet and seat guests in a friendly and professional manner.
- Take food and beverage orders accurately and efficiently.
- Provide menu recommendations and answer questions about menu items.
- Serve food and drinks to guests in a timely and courteous manner.
- Monitor and anticipate guest needs, ensuring a positive dining experience.
- Collaborate with kitchen and bar staff to ensure prompt and accurate service.
- Maintain cleanliness and organization of dining areas.
- Assist in setting up and breaking down dining areas for events.
- Adhere to food safety and hygiene standards.

Requirements:

- Previous experience as a server in a restaurant or hospitality setting preferred.
- Knowledge of food and beverage menus.
- Excellent customer service, communication & interpersonal skills
- Ability to multitask and work in a fast-paced environment.
- Willingness to work evenings, weekends, and holidays as required.

- Familiarity with yacht club etiquette and protocols is a plus.

Logistics:

- Availability to work flexible hours based on club events and member needs.
- Understanding of the logistical aspects of events & a la carte setups and breakdowns.
- Reliable transportation to and from the yacht club.
- Ability to lift and carry trays, equipment, and supplies as needed.
- Coordination with kitchen and bar staff to ensure seamless service logistics.
- Adherence to club policies and procedures regarding uniform, appearance, and conduct.

Benefits:

- Competitive hourly wages & automatic gratuity
- Staff meal provided for every shift
- Flexible scheduling to accommodate work-life balance.
- Training and development opportunities for career advancement.
- Potential for seasonal or year-round employment, depending on club needs.

About The Eastern Yacht Club

Situated in Marblehead, Massachusetts, a town established in 1628 on Boston's North Shore, the Eastern Yacht Club is one of the oldest and most notable private yacht clubs in America and around the world. Established in 1870 by a group of Boston businessmen who joined together to develop their passion for sailing, the Club is thriving more than 150 years later, providing an elegant, relaxed and congenial facility for new generations of members and guests.

To learn more about The Eastern Yacht Club, please visit our [website](#).

The Eastern Yacht Club is an equal opportunity employer, and does not discriminate in employment opportunities or practices on the basis of race, color, religion, sex, national origin, citizenship, age, disability, military or veteran status, sexual orientation, genetic information, gender identity or expression (including transgender) or any other characteristic protected by law.

How to Apply:

Please email your resume and cover letter about yourself to jobs@easternyc.org, with "EYC Server" in the subject line. No phone calls or walk-ins please.